



Building, Deploying, and Orchestrating Complex Decision Services

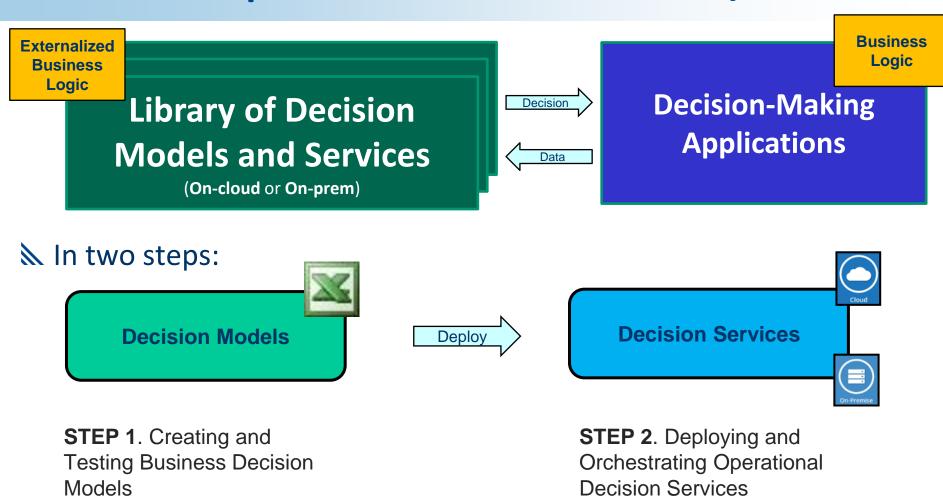
Jacob Feldman, PhD OpenRules Inc., CTO www.OpenRules.com

Building Complex Operational Decision Services

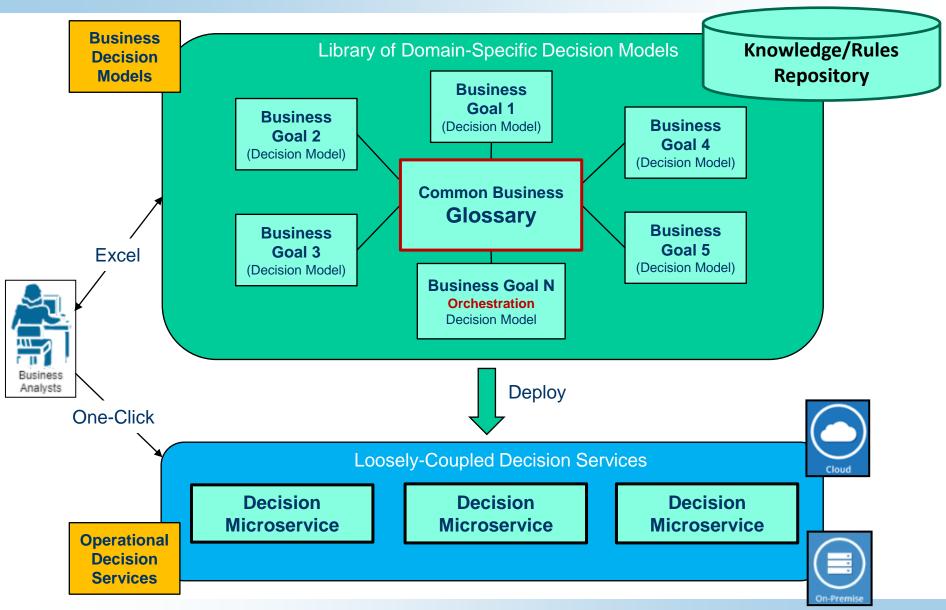


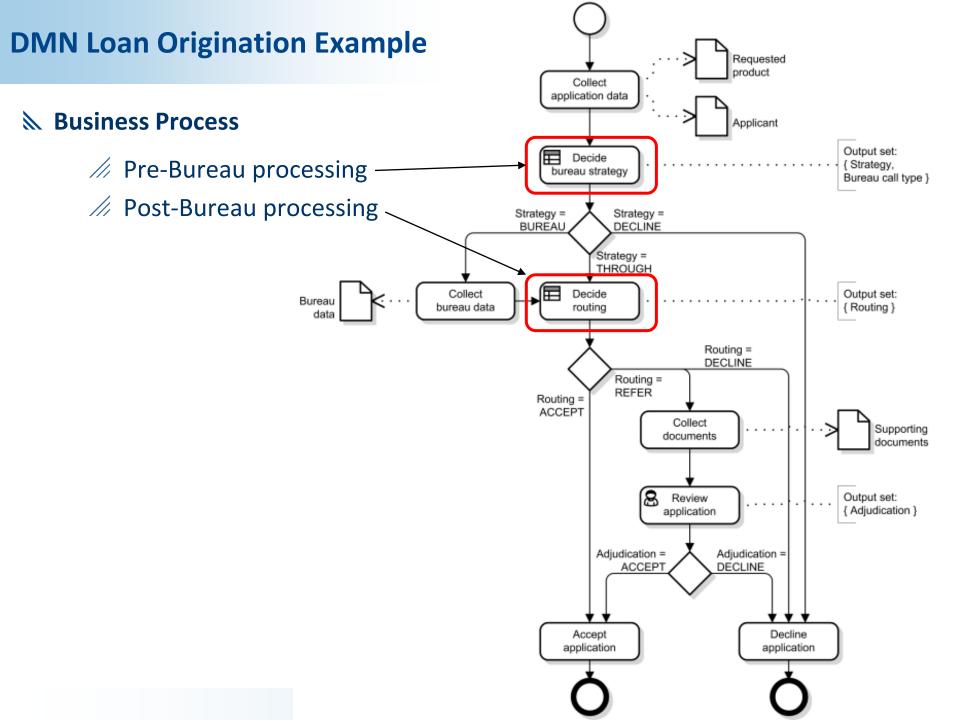
- ★ This presentation is about building Operational Decision
 Services for different business domains
 - Not little pilots or demos but real Maintainable Decision Services
 - Created, tested, and deployed on cloud by <u>Business Analysts</u>
- We will use the main DMN Standard sample to build a library of Decision Models and Services for the Loan Origination domain
- ★ Here is our implementation plan:
 - 1. Instead of developing a large (monolithic!) decision model, we will create a library of small reusable decision models
 - 2. We will test each model separately
 - 3. We will use these small models as "Lego Boxes" to create larger Decision Services and deploy them as cloud microservices
 - 4. We will create a top-level Loan Origination Service by orchestrating smaller decision services

How can Subject Mater Experts build Libraries of Operational Decision Models/Services?

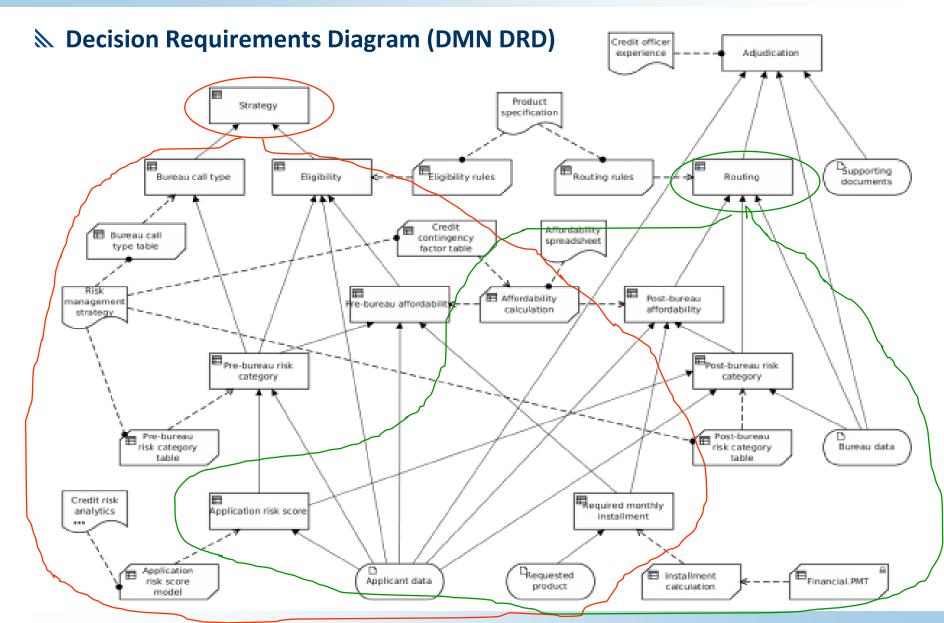


From Business Decision Models to Operational Decision Services





Example: DMN Loan Origination



Example: DMN Loan Origination

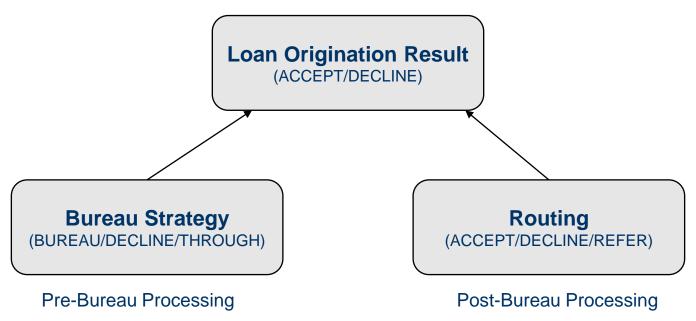
- The above diagram with all decision variables and relationships between them is "messy" and difficult to comprehend
- We will apply the Goal-Oriented Decision Modeling Approach by selecting major goals and sub-goals, defining their internal logic using business rules, and letting a OpenRules Decision Manager to figure out all relationships and build the diagrams automatically



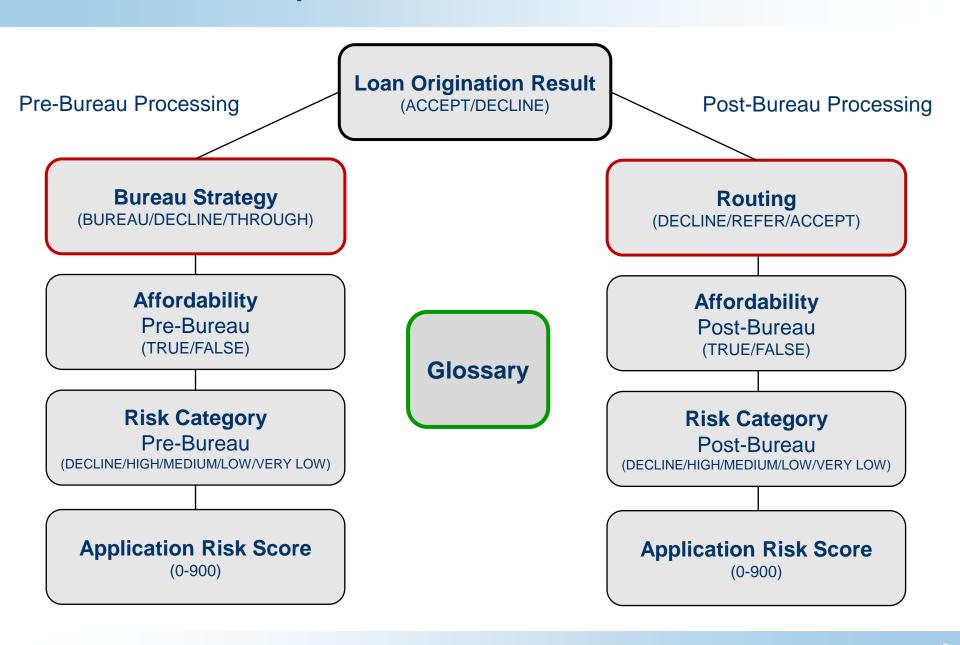


Example: DMN Loan Origination

№ Business analysts identify 3 Main Goals:



Decision Goals => Separate Decision Models



Let's start with an example of a complete executable decision model



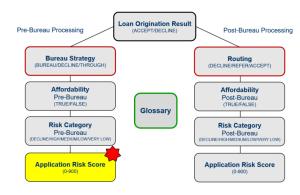
- **A simple decision model "Application Risk Score"**
- **№ We will use only Excel and File Manager:**

Rules.xls:

DecisionT	DecisionTableMultiHit ApplicationRiskScore				
lf	lf	lf	Conclusion		
Age	Marital Status	Employment Status	Appl	ication Risk Score	
			=	0	
[1821]			+	32	
[2225]			+	35	
[2635]			+	40	
[3649]			+	43	
>=50			+	48	
	S		+	25	
	M		+	45	
		UNEMPLOYED	+	15	
		STUDENT	+	18	
		EMPLOYED	+	45	
		SELF-EMPLOYED	+	36	

Glossary.xls:

Glossary glossary			
Variable	Business Concept	Attribute	Туре
Age		age	Integer
Marital Status	Applicant	maritalStatus	String
Employment Status		employmentStatus	String
ld		id	String
Application Risk Score	Application	applicationRiskScore	Integer



Decision Model "ApplicationRiskScore":



№ Test Cases

Data Applicant appl	icants		
fullName	200	maritalStatus	employmentStat
lullivarile	age	mantaiotatus	us
Borrower Full	Age	Marital Status	Employment
Name	Age	maritar Status	Status
Name Peter N. Johnson	51	M	Status EMPLOYED
			Status

Data Application applications		
id	applicationRiskScore	
ID	Application Risk Score	
1	0	
2	0	
3	0	

DecisionT	est testCases		
#	ActionUseObject	ActionUseObject	ActionExpect
Test ID	Applicant	Application	Application Risk Score
Test 1	applicants[0]	applications[0]	138
Test 2	applicants[1]	applications[1]	78
Test 3	applicants[2]	applications[2]	63

Demo



Let's build and test this decision model from File Manager

```
Running 'Test 3' defined at testCases (B7:E7)
------
OpenRules Decision Manager v.8.2.0
Licensed to "Jacob Feldman" jacobfeldman@openrules.com
Evaluation period expires on January 14, 2021
Copyright (C) 2004-2020 OpenRules, Inc.
Execute 'ApplicationRiskScore'
  ApplicationRiskScore #1 (B5:F5)
    THEN 'Application Risk Score' = 0
    Variables:
       Application Risk Score: 0
  ApplicationRiskScore #6 (B10:F10)
        'Age' >=50
    IF
    THEN 'Application Risk Score' + 48
    Variables:
       Age: 59
       Application Risk Score: 0 --> 48
  ApplicationRiskScore #9 (B13:F13)
    IF 'Employment Status' Is UNEMPLOYED
    THEN 'Application Risk Score' + 15
    Variables:
       Application Risk Score: 48 --> 63
       Employment Status: UNEMPLOYED
Test 'Test 3' completed OK. Elapsed time 17.13 ms
Test 1 ..... SUCCESS
Test 2 ..... SUCCESS
Test 3 ..... SUCCESS
Total time: 1831 ms.
```

Decision Model: Execution Results



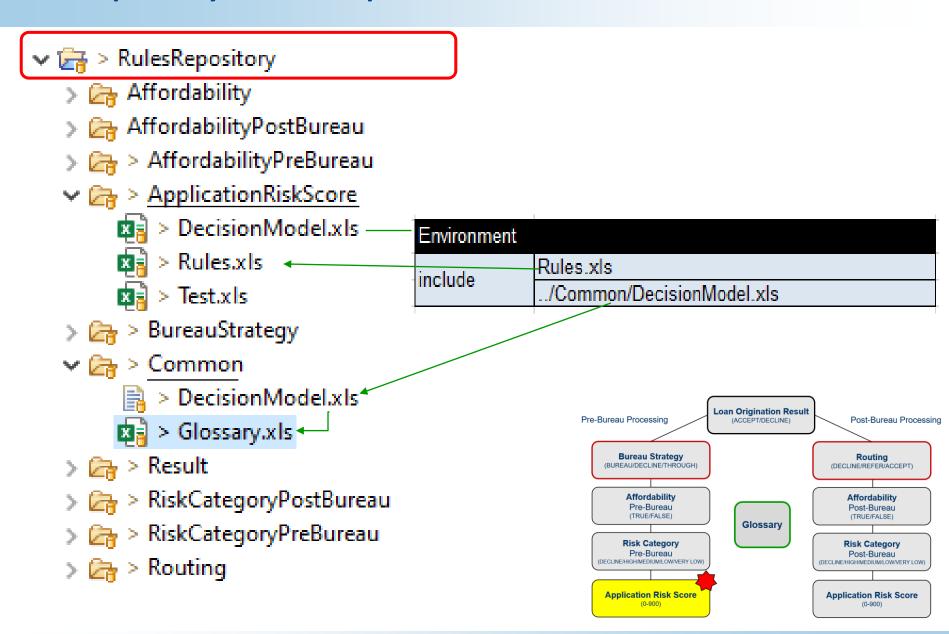
- **Build the Decision Model and Execute Test Cases** (click on "test.bat")
- **Execution Results:**

Decision Table: Rule# (Cells)	Executed Rule	Variables and Values
ApplicationRiskScore: 1 (B5:F5)	THEN 'Application Risk Score' = 0	Application Risk Score=0
ApplicationRiskScore: 6 (B10:F10)	IF 'Age' >=50 THEN 'Application Risk Score' += 48	Age=51 Application Risk Score= {old:0, new:48}
ApplicationRiskScore: 8 (B12:F12)	IF 'Marital Status' Is M THEN 'Application Risk Score' += 45	Marital Status=M Application Risk Score= {old:48, new:93}
ApplicationRiskScore: 11 (B15:F15)	IF 'Employment Status' Is EMPLOYED THEN 'Application Risk Score' += 45	Employment Status=EMPLOYED Application Risk Score= {old:93, new:138}

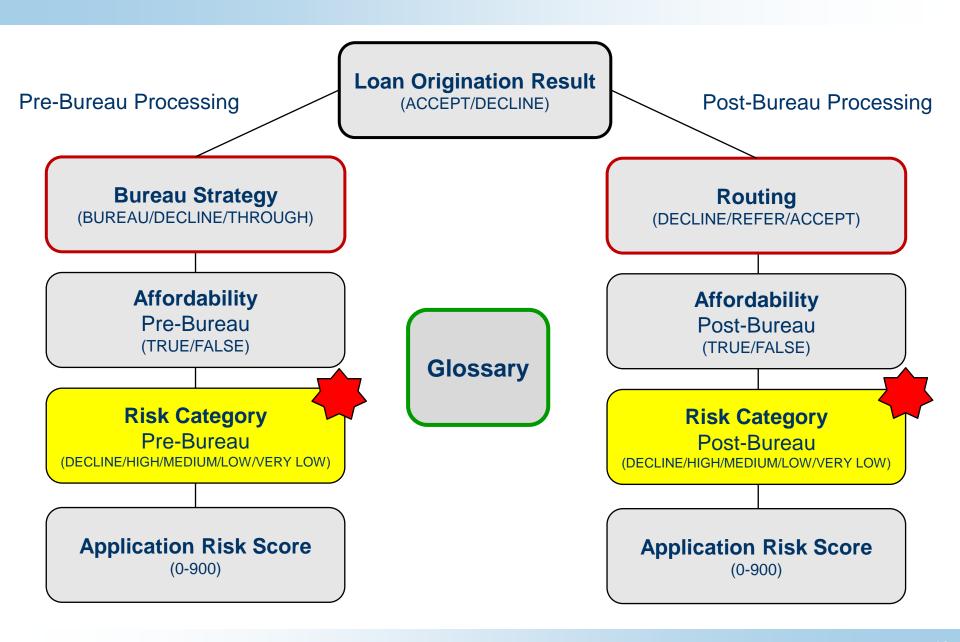
How is Rules Repository organized?

- **№ One main folder "RulesRepository"**
- **Every decision model has a separate sub-folder**
- Each decision model has the file "DecisionModel.xls" with the table "Environment" that describes its structure
- Lets' look at the Repository from a File Manager

Rules Repository with multiple inter-connected decision models



Decision Models "RiskCategoryPreBureau" / "RiskCategoryPostBureau"



Risk Category



Risk Category (Pre-Bureau)

DecisionTable PreBureauRiskCategory				
С	ondition	lf	Then	
Existing Application Customer Risk Score		Risk Category ♣		
ls		<100	HIGH	
ls	TRUE	[100120)	MEDIUM	
ls	IRUE	[120130]	LOW	
ls		>130	VERY LOW	
ls		<80	DECLINE	
ls	FALSE	[8090)	HIGH	
ls	FALSE	[90110]	MEDIUM	
ls		>110	LOW	

The Variable Names are the same, the logic is different!

We'll create two decision models

DecisionTable PostBureauRiskCategory				
Condition		lf	lf	Then
	cisting stomer	Application Risk Score	Credit Score	Risk Category
ls			<590	HIGH
ls		< 120	[590610]	MEDIUM
ls			>610	LOW
ls	TRUE		<600	HIGH
ls		[120130]	[600625]	MEDIUM
Is			>625	LOW
Is		> 130		VERY LOW
ls			<580	HIGH
ls		<=100	[580600]	MEDIUM
ls	FALSE		>600	LOW
ls	PALSE		<590	HIGH
Is		>100	[590615]	MEDIUM
Is			>615	LOW

Decision Model "RiskCategoryPreBureau"

- **№ Determines the goal "Risk Category" for** pre-bureau processing
- **Rules.xls:**

Dec	DecisionTable PreBureauRiskCategory			
С	ondition	lf	Then	
	xisting ustomer	Application Risk Score	Risk Category	
ls		<100	HIGH	
ls	TRUE	[100120)	MEDIUM	
ls	IRUE	[120130]	LOW	
ls		>130	VERY LOW	
ls		<80	DECLINE	
ls	FALSE	[8090)	HIGH	
ls	FALSE	[90110]	MEDIUM	
ls		>110	LOW	

Glossary is extended by:

- Existing Customer (Applicant)
- Risk Category (Application)

Environment	
include	Rules.xls
include	/ApplicationRiskScore/DecisionModel.xls

Decision Model "RiskCategoryPostBureau"

- Determines the goal "Risk Category"
 for post-bureau processing
- **Rules.xls:**

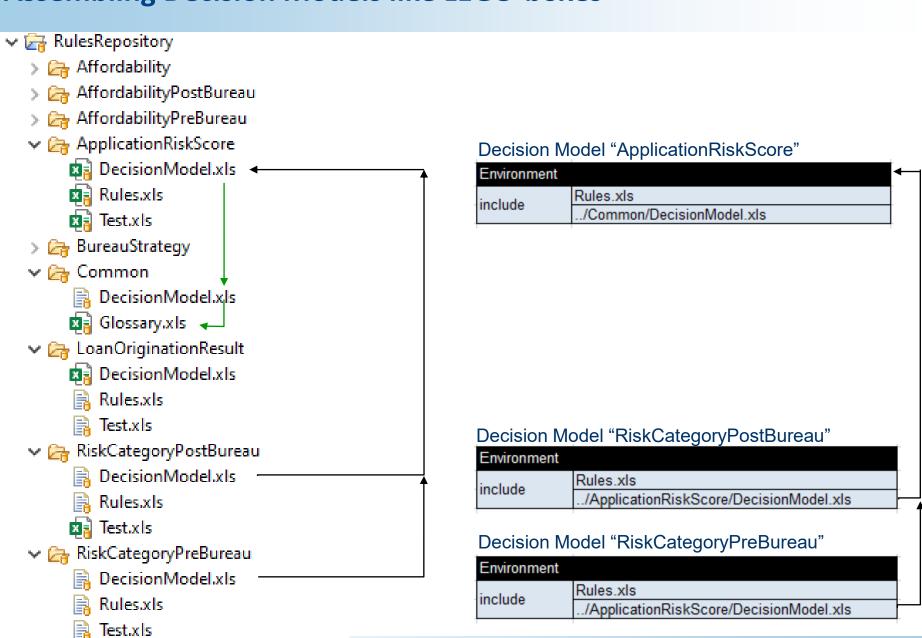
Decis	ionTable	PostBureauRi	skCategory	
Condition		If	lf	Then
Existing Customer		Application Risk Score	Credit Score	Risk Category
ls			<590	HIGH
ls		< 120	[590610]	MEDIUM
ls			>610	LOW
ls	TRUE		<600	HIGH
ls		[120130]	[600625]	MEDIUM
ls			>625	LOW
ls		> 130		VERY LOW
ls			<580	HIGH
ls		<=100	[580600]	MEDIUM
ls	FALSE		>600	LOW
ls	FALSE		<590	HIGH
ls		>100	[590615]	MEDIUM
ls			>615	LOW

- - Existing Credit Score
 - New Business Concept"BureauData"
- Decision tables "RiskCategoryPreBureau" and "RiskCategoryPostBureau" share the same "Risk Category" calculated differently
- So, they cannot be used inside the same decision model

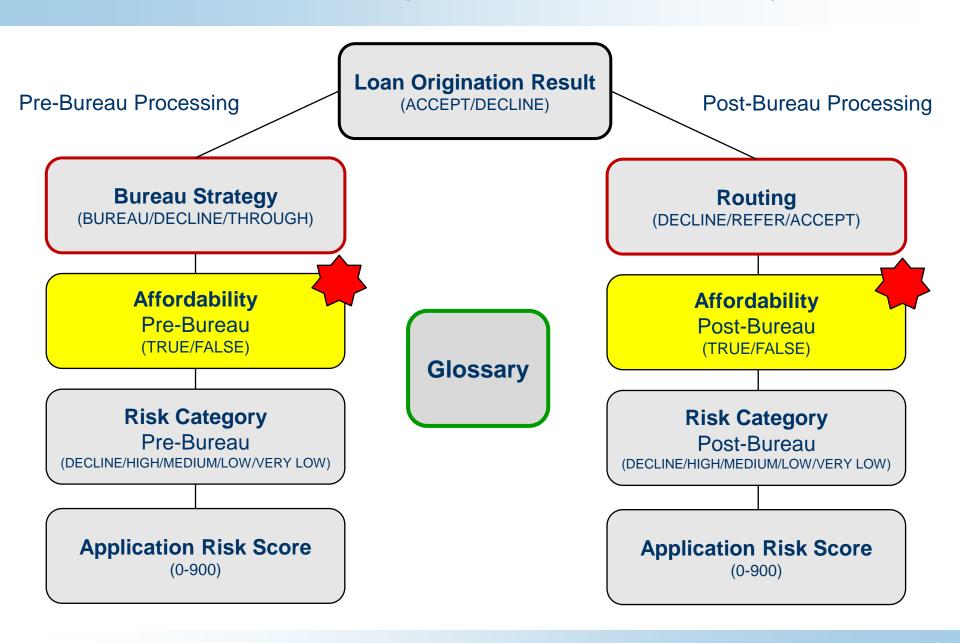
Environment	
include	Rules.xls
include	/ApplicationRiskScore/DecisionModel.xls

Assembling Decision Models like LEGO-boxes

> A Routing



Decision Models "AffordabilityPreBureau" / "AffordabilityPostBureau"



Common Decision Rules for "Affordability"

Rules.xls:

We need two Decision Models:

- Affordability**Pre**Bureau
- AffordabilityPostBureau
- Same rules but different Environment tables

DecisionTable DisposableIncome
Action
Disposable Income

Monthly Income - (Monthly Repayments + Monthly Expenses)

DecisionTable RequiredMonthlyinstallment

Condition Action

Product Type Required Monthly Installment

Is SPECIAL LOAN PMT + 25.00

PMT + 20.00

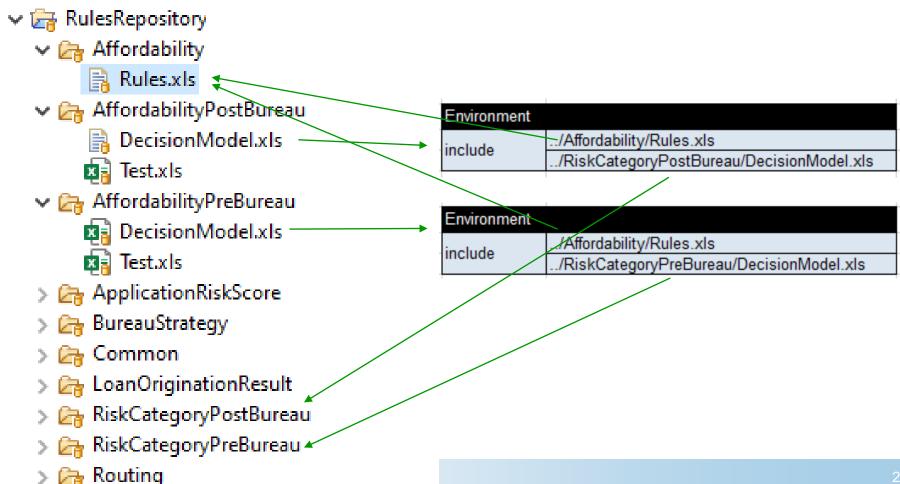
We will be in trouble if we try to manually define all inter-table relationships even using friendly diagrams. Rule engine should figure them out automatically!

DecisionTa	able CreditContingencyFactor			
	Condition		Action	
<	Risk Category	Cr	edit Contingency Factor	
Is One Of	HIGH, DECLINE	0.6		
ls	MEDIUM	0.7		
Is One Of	LOW, VERY LOW		0.8	

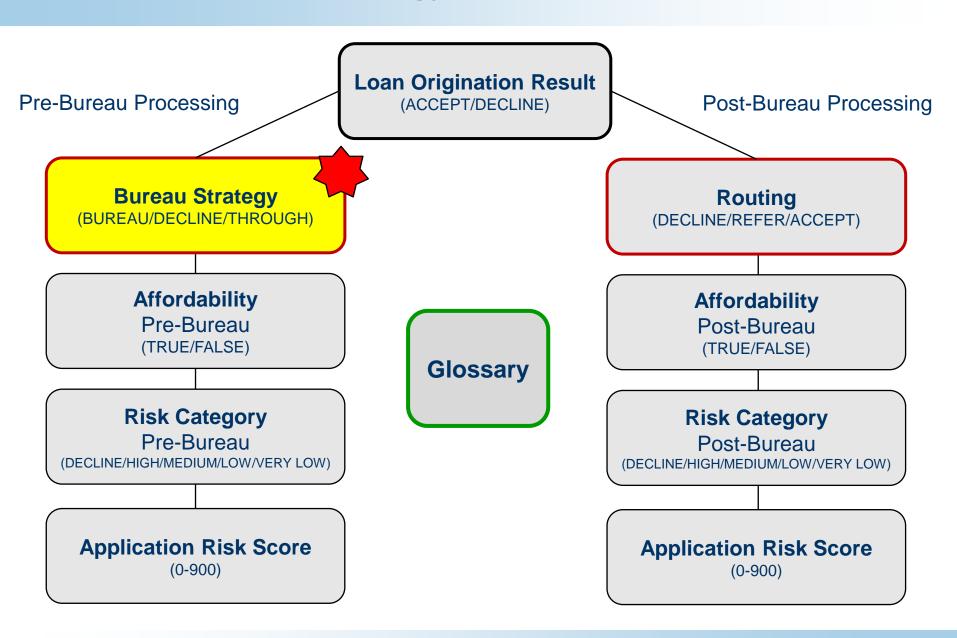
DecisionTable PMT
Action
►PMT
(Amount * Rate/12) / (1 - pow(1 +Rate/12,-Term))

Decision Models for "Affordability"

- We will place the above rules in the file "Affordability/Rules.xls"
- We will create two folders "AffordabilityPreBureau" and "AffordabilityPostBureau" with different Environment tables:



Decision Model "BureauStrategy"



Decision Model "BureauStrategy"

№ Determines the goal "Bureau Strategy" for <u>pre</u>-bureau processing

Rules.xls:

DecisionTable BureauStrategy							
Condition		Condition		Action			
Eligibility		Bureau Call Type		Bureau Strategy			
ls	INELIGIBLE			DECLINE			
Is	ELIGIBLE	Is One Of	FULL, MINI	BUREAU			
ls	ELIGIBLE	Is	NONE	THROUGH			

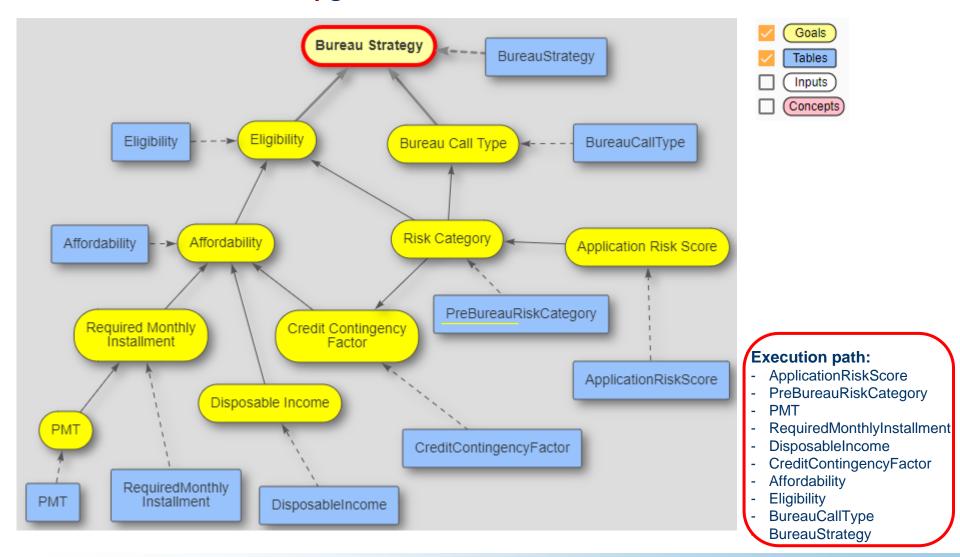
DecisionTable Eligibility								
If	lf	lf	Then					
Risk Category	Affordability	Age	Eligibility					
DECLINE	-	-	INELIGIBLE					
-	FALSE		INELIGIBLE					
-	-	<18	INELIGIBLE					
-	-	-	ELIGIBLE					

DecisionTable BureauCallType							
	Condition	Action					
	Risk Category	Bureau Call Type					
Is One Of	HIGH,MEDIUM	FULL					
Is	LOW	MINI					
Is One Of	VERY LOW, DECLINE	NONE					

Environment	
include	Rules.xls
include	/Affordability/PreBureau/DecisionModel.xls

Decision Model "BureauStrategy" – Decision Requirement Diagram

Mere is an automatically generated DRD and Execution Path:

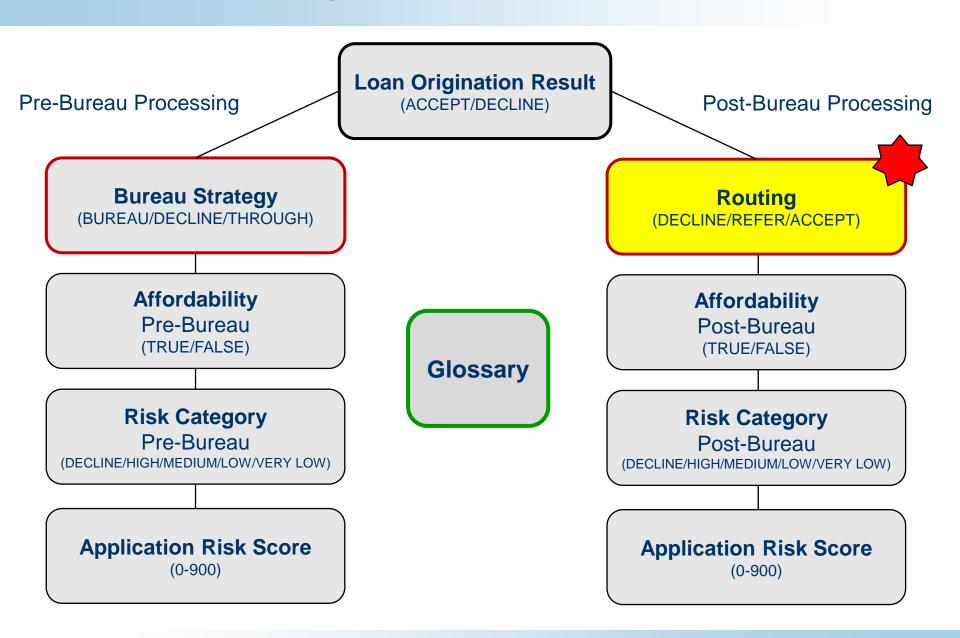


Bureau Decision Table: Rule# Executed Rule Variables and Values (Cells) **Strategy** ApplicationRiskScore: 1 THEN 'Application Risk Score' = 0 Application Risk Score=0 (B5:F5) ApplicationRiskScore: 6 IF 'Age' >=50 Age=51 (B10:F10) THEN 'Application Risk Score' += 48 Application Risk Score={old:0, new:48} Execution ApplicationRiskScore: 8 IF 'Marital Status' Is M Marital Status=M Results (B12:F12) THEN 'Application Risk Score' += 45 Application Risk Score={old:48, new:93} ApplicationRiskScore: 11 IF 'Employment Status' Is EMPLOYED Employment Status=EMPLOYED THEN 'Application Risk Score' += 45 Application Risk Score={old:93, new:138} (B15:F15) IF 'Existing Customer' Is true Existing Customer=true PreBureauRiskCategory: 4 AND 'Application Risk Score' >130 Application Risk Score=138 (B8:E8) THEN 'Risk Category' = VERY LOW Risk Category={old:?, new:VERY LOW} PMT={old:0.0, new:3133.636546143113} THEN 'PMT' = (Amount * Rate/12) / (1 - pow(1 Amount=100000 PMT: 1 (B27:B27) +Rate/12,-Term)) Rate=0.08 Term=36 Required Monthly Installment={old:0.0, RequiredMonthlyInstallment: THEN 'Required Monthly Installment' = PMT + 20.00 new:3153.636546143113} 2 (B6:D6) PMT=3133.636546143113 Disposable Income={old:0.0, new:4500.0} THEN 'Disposable Income' = Monthly Income - (Monthly Monthly Income=10000.0 DisposableIncome: 1 (B5:B5) Repayments + Monthly Expenses) Monthly Repayments=2500.0 Monthly Expenses=3000.0 Risk Category=VERY LOW CreditContingencyFactor: 3 IF 'Risk Category' Is One Of LOW, VERY LOW Credit Contingency Factor={old:0.0, THEN 'Credit Contingency Factor' = 0.8 (B7:D7) new:0.8} Required Monthly IF 'Required Monthly Installment' < Disposable Income Installment=3153.636546143113 Affordability: 1 (B5:C5) * Credit Contingency Factor Credit Contingency Factor=0.8 THEN 'Affordability' = true Disposable Income=4500.0 Affordability={old:false, new:true} Eligibility={old:INELIGIBLE, Eligibility: 4 (B8:E8) THEN 'Eligibility' = ELIGIBLE new:ELIGIBLE} IF 'Risk Category' Is One Of VERY LOW, DECLINE Risk Category=VERY LOW BureauCallType: 3 (B7:D7) THEN 'Bureau Call Type' = NONE Bureau Call Type=NONE Eligibility=ELIGIBLE IF 'Eligibility' Is ELIGIBLE Bureau Call Type=NONE AND 'Bureau Call Type' Is NONE BureauStrategy: 3 (B7:F7) Bureau Strategy={old:DECLINE,

THEN 'Bureau Strategy' = THROUGH

new:THROUGH}

Decision Model "Routing"



Decision Model "Routing"

№ Determines the goal "Routing" for post-bureau processing

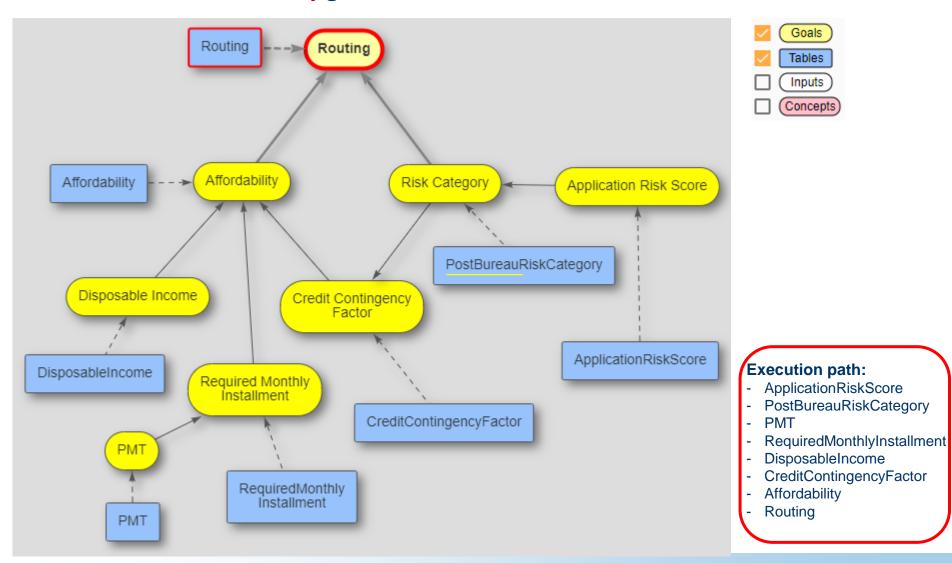
Rules.xls:

DecisionTable Ro	outing			
lf	lf	lf	lf	Then
Affordability	Bankrupt	Risk Category	Credit Score	Routing
FALSE				DECLINE
TRUE	TRUE			DECLINE
TRUE		DECLINE		DECLINE
TRUE	FALSE	HIGH		REFER
TRUE	IALSE		<580	REFER
TRUE			>=580	ACCEPT

Environment	
include	Rules.xls
include	/Affordabilit PostBureau DecisionModel.xls

Decision Model "Routing" – Decision Requirement Diagram

★ Here is an automatically generated DRD and Execution Path:



Decision Model "Routing"

Execution Results

PMT={old:0.0, new: 3133.6365378940145} THEN 'PMT' = (Amount * Rate/12) / PMT: 1 (B27:B27) Amount=100000 (1 - pow(1 +Rate/12,-Term)) Rate=0.07999999821186066 Term=36 Required Monthly Installment= RequiredMonthlyInstallment: THEN 'Required Monthly Installment' {old:0.0, 2 (B6:D6) = PMT + 20.00new: 3153.6365378940145} PMT=3133.6365378940145 Disposable Income={old:0.0, THEN 'Disposable Income' = Monthly new:4500.0} DisposableIncome: 1 (B5:B5) Income - (Monthly Repayments + Monthly Income=10000.0 Monthly Expenses) Monthly Repayments=2500.0 Monthly Expenses=3000.0 ApplicationRiskScore: 1 THEN 'Application Risk Score' = 0 Application Risk Score=0 (B5:F5)ApplicationRiskScore: 6 IF 'Age' >=50 Application Risk Score={old:0, THEN 'Application Risk Score' += 48 (B10:F10) new:48} Marital Status=M ApplicationRiskScore: 8 IF 'Marital Status' Is M Application Risk Score= THEN 'Application Risk Score' += 45 (B12:F12) {old:48, new:93} Employment Status=EMPLOYED ApplicationRiskScore: 11 IF 'Employment Status' Is EMPLOYED Application Risk Score= (B15:F15) THEN 'Application Risk Score' += 45 {old:93, new:138} Existing Customer=true IF 'Existing Customer' Is true PostBureauRiskCategory: 7 Application Risk Score=138 AND 'Application Risk Score' > 130 (B11:F11) Risk Category={old:?, new:VERY THEN 'Risk Category' = VERY LOW LOW} IF 'Risk Category' Is One Of LOW, Risk Category=VERY LOW CreditContingencyFactor: 3 Credit Contingency Factor= (B7:D7)THEN 'Credit Contingency Factor' = {old:0.0, new:0.8} 0.8 Required Monthly IF 'Required Monthly Installment' <</pre> Installment=3153.6365378940145 Disposable Income * Credit Credit Contingency Factor=0.8 Affordability: 1 (B5:C5) Contingency Factor Disposable Income=4500.0 Affordability={old:false, THEN 'Affordability' = true new:true} IF 'Affordability' Is true Affordability=true AND 'Bankrupt' Is false Bankrupt=false Routing: 6 (B10:F10) AND 'Credit Score' >=580 Credit Score=600 Routing={old:?, new:ACCEPT} THEN 'Routing' = ACCEPT

Executed Rule

Variables and Values

Decision Table: Rule#

(Cells)

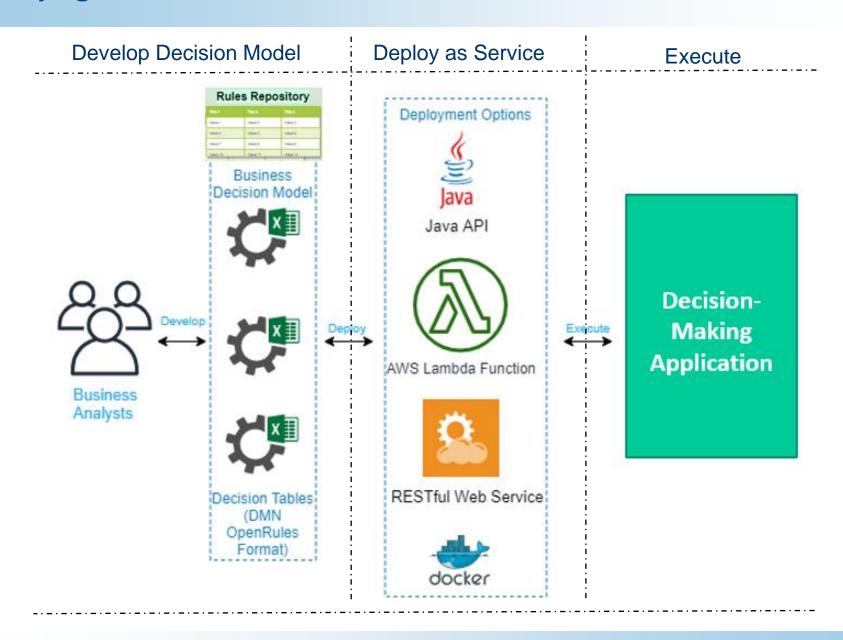
	Glossary glossary				
Common	Variable	Business Concept	Attribute	Туре	Domain
Glossary	Name		fullName	String	1-150
Cioosai y	Age		age	Integer	
Glossary.xls	Marital Status		maritalStatus	String	SINGLE,MARRIED,OTHER
•	Employment Status	Applicant	employmentStatus	String	EMPLOYED. UNEMPLOYED, RETIRED, OTHER
	Monthly Income	Аррпсанс	monthlylncome	Double	0-5000000
	Monthly Repayments		monthlyRepayments	Double	0-5000000
	Monthly Expenses		monthlyExpenses	Double	0-5000000
	Existing Customer		existingCustomer	Boolean	TRUE,FALSE
	ld		id	String	
	Application Risk Score		applicationRiskScore	Integer	0-900
	Risk Category		riskCategory	String	DECLINE,HIGH,MEDIUM,LOW,VERY LOW
	PMT	Application	pmt	Double	0-5000000
	Required Monthly Installment		requiredMonthlyInstallment	Double	0-1000000
	Disposable Income		disposableIncome	Double	0-5000000
	Credit Contingency Factor		creditContingencyFactor	Double	0-1
	Affordability		affordability	Boolean	TRUE,FALSE
	Eligibility		eligibility	String	INELIGIBLE, ELIGIBLE
	Bureau Call Type		bureauCallType	String	FULL,MINI,NONE
	Bureau Strategy		bureauStrategy	String	DECLINE,BUREAU,THROUGH
	Routing		routing	String	DECLINE,REFER,ACCEPT
	Loan Origination Result		IoanOriginationResult	String	DECLINE,REFER,ACCEPT
	Product Type		productType	String	STANDARD LOAN, SPECIAL LOAN
	Amount	RequestedProduct	amount	Integer	1000-5000000
	Rate	Requesteur rouuct	rate	Double	0.0 - 25.0
	Term		term	Integer	36-360
	Bureau Name		bureauName	String	
	Bankrupt	BureauData	bankrupt	Boolean	TRUE,FALSE
	Credit Score		creditScore	Integer	0-999

Deployment and Orchestration of Decision Services



- We cannot assemble decision model for "Loan Origination Result" using includestatements inside Environment table because decision models BureauStrategy and Routing share the same variables "Risk Category" and "Affordability"
- But we can invoke them as independent Decision Services, e.g. deployed as AWS Lambda functions

Deploying Decision Models



Decision Models => Decision Microservices



- OpenRules supports one-click deployment of decision models on cloud as AWS Lambda functions
 - // Deploy: click on the standard file "deployLambda.bat"
 - /// Test: click on the automatically generated "testLambda.bat"
- We deploy two main AWS lambda functions:
 - // BureauStrategy
 - /// Routing

Invoke URL: https://bfsu86u7u6.execute-api.us-east-1.amazonaws.com/test/bureau-strategy

Invoke URL: https://vt72lhm6na.execute-api.us-east-1.amazonaws.com/test/routing

Test deployed decision services

```
Running tests for DecisionModelBureauStrategy decision service at https://bfsu86u7u6.execute-api.us-east-1.amazonaws.com/test/bureau-strategy

Running test suite 'testCases'

Running test Test 1

Test 'Test 1' - OK. Roundtrip time 1680 ms. Rules Execution time 0.388547 ms.

Running test Test 2

Test 'Test 2' - OK. Roundtrip time 46 ms. Rules Execution time 0.379534 ms.

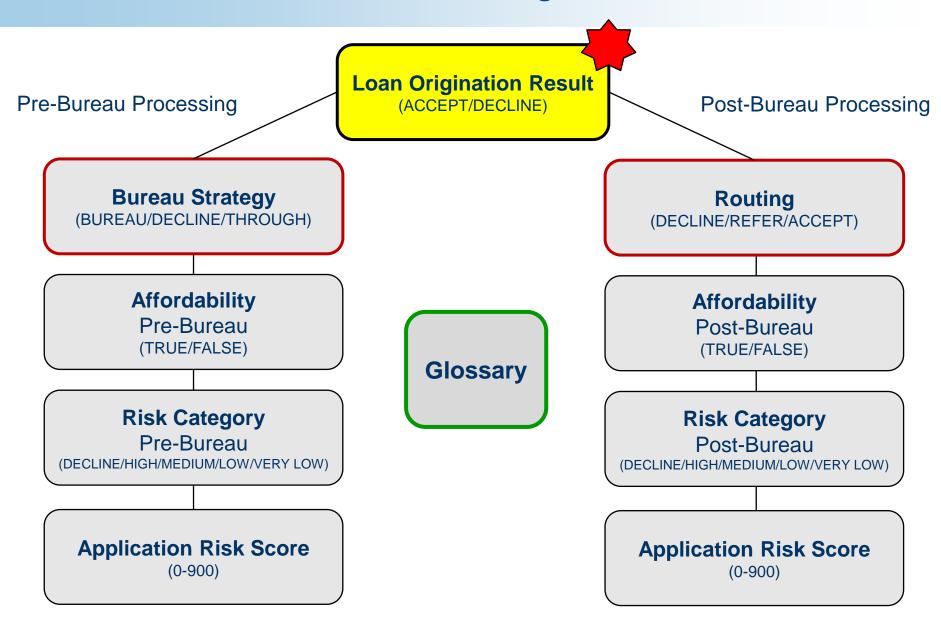
Running test Test 3

Test 'Test 3' - OK. Roundtrip time 44 ms. Rules Execution time 0.39773 ms.

All tests completed successfully
```

Now we are ready to orchestrate them

Orchestration Decision Model "Loan Origination Result"



Orchestration Logic is Business Logic!

№ We will build the Orchestration Decision Model "Result"

Decision L	oanOriginationResu	ilt			
Condition		Condition		ActionExecute	Action
Bureau Strategy		Routing		Execute	Loan Origination Result
				✓ BureauStrategyService	
ls	DECLINE				DECLINE
Is Not				/ RoutingService	
Is Not	DECLINE	Is	DECLINE		DECLINE
Is Not	DECENTE	Is	ÆEFER/		REFER
Is Not		ls	ACCEPT		ACCEPT

ActionExecute can execute

- internal decision tables or
- external decision services (!)

Decision Service decision Services							
Service Name	Service Type	Service Endpoint					
BureauStrategyService	REST	https://bfsu86u7u6.execute-api.us-east-1.amazonaws.com/test/bureau-strategy					
RoutingService	REST	https://f7b53vlrel.execute-api.us-east-1.amazonaws.com/test/routing					

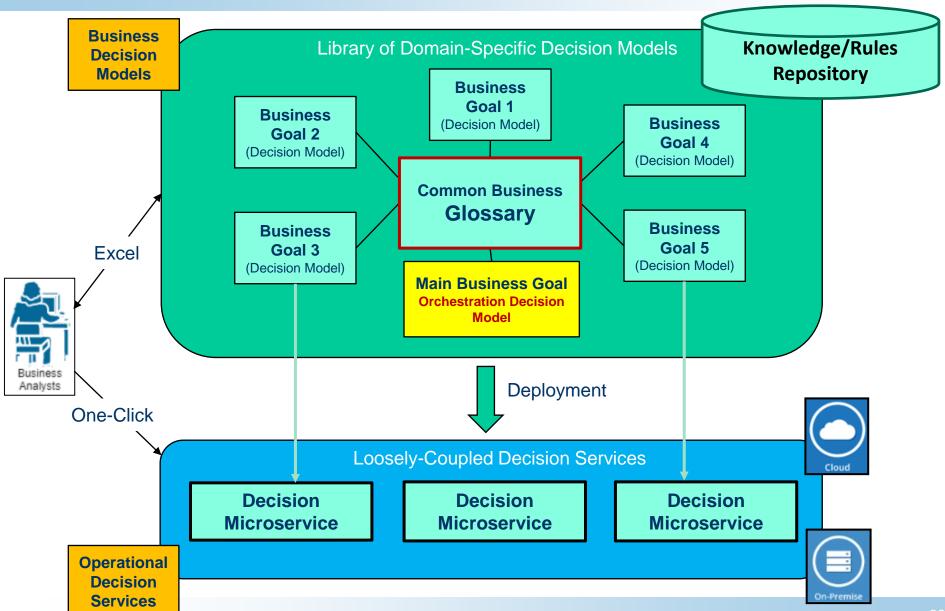
Test and Deploy the final decision model "Result"

№ We can test decision model "Result" by a click on "test.bat":

Decision Table: Rule# (Cells)	Executed Rule	Variables and Values
LoanOriginationResult: 1 (B17:G17)	THEN 'Execute' = BureauStrategyService	
LoanOriginationResult: 3 (B19:G19)	<pre>IF 'Bureau Strategy' Is Not DECLINE THEN 'Execute' = RoutingService</pre>	Bureau Strategy=THROUGH
LoanOriginationResult: 6 (B22:G22)	<pre>IF 'Bureau Strategy' Is Not DECLINE AND 'Routing' Is ACCEPT THEN 'Loan Origination Result' = ACCEPT</pre>	Bureau Strategy=THROUGH Routing=ACCEPT Loan Origination Result= {old:?, new:ACCEPT}

Now we can also deploy and test the top-level decision model "Loan Origination Result" as an AWS Lambda function

Summary: We've created a Library of executable Decision Models and Decision Microservices (without programming)



QnA



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